

VoIP Security Testing and Solutions

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Difficulty

For companies, using VoIP is an easy way for communication between their several branches and for their teleworking employees; many users choose the VoIP to leave behind the traditional telephonic companies and to pay cheaper bills...

et us begin with describing tools for Testing a VoIP infrastructure. The technology that allows a telephone conversations through IP trtaffic, usually called VoIP (Voice Over IP), is used by an increasing number of people and companies every day.

Using VoIP is an easy way for companies to communicate both between their several branches and their teleworking employees; many users choose VoIP to leave behind the traditional telephone companies and pay cheaper bills.

Many ISPs are introducing some innovative technologies in order to lower the cost of the calls to telephone lines all over the world.

This new approach to telephonic communications has created a new business for companies that rely on IP technology and the related services, but it has also introduced several problems that were not present in the traditional telephony.

The old *inadequate* analogue phone has been replaced by a new *intelligent* device, equipped with an operating system and other new functionalities.

This image can be used to understand the whole telephonic infrastructure, from the cables to the PBX.

The telephonic communication is made through connection-enabling protocols (SIP, H323, IAX) and data transport protocols (RTP, IAX), which are always used in clear communication and weak authentication systems.

There are lots of new factors introduced in this new technology compared with the previous; in this article we discuss different approaches to the analysis of VoIP system security.

In detail we will talk about: scanning the infrastructure, control of the management inter-

What you are going to learn...

- Basics of VoIP vulnerability,
- Use of tools for auditing on SIP and IAX,
- Risk analysis.

What you should know...

- · Basics of Neworking,
- · Basics of TCP/IP,
- Basics of Network Auditing.

faces, communications and authentication sniffing, and denial of service.

We will try to find some of our system faults and make a correct risk analysis.

Tools

There are several tools that can be used for an analysis of a VoIP infrastructure. You can find a selection of the best open source and commercial tools in the Internet version of this document. We'll test some of these programs to discover:

- active services,
- terminal and PBX management interfaces,
- authentication,
- tapping of telephone calls,
- DoS attacks.

Active Services Scan

With NMAP it is possible to scan remote hosts and discover VoIP gears: with the -sU option we can find several active services listening on UDP ports and connected VoIP services like SIP and IAX v2.

SMAP

Focusing attention on the SIP protocol, SMAP is a very useful tool. It is a product of the union of the functionalities of NMAP and SIPSAK. SMAP is capable of discovering the model and OS of the hardware by sending several SIP requests to different units in the network and matching them to a fingerprint database.

We can download the software in a tar.gz archive, then all we have to is decompress it into a folder and run the Makefile to compile the sources. It's very easy to use, as you can see in Listing 1.

The creator of this project says that this tool gives very accurate results in a LAN, but if you use it for discovering information of devices behind a NAT or a firewall, you can't be sure of the reliability of the results.

Management Interfaces

Can you imagine the Internet without search engines? Or without any in-

struments capable of keeping order in this enormous land of information bouncing around in the world? The birth of *Google*, *Yahoo*, and *Altavista* (among others) has been a fundamental step in the growth of the complex world of the internet and the digital application.

Even if it may appear to be unrelated to the topic of this article, it's important to keep in mind that these search engines need to work day and night with data harvesting software in order to have a database that is as complete as possible. This type of software is known as spiders (or crawlers, bots ...), and they continuosly surf the net for input. These scripts collect URI from the network, most web pages, and analyze the content that is collected in the search engine database. The URI can be given directly by the developers themselves or can be

Listing 1. SMAP

```
smap [ Options ] <ip | ip/mask | host>
   $ ./smap 192.168.100.0/24
smap 0.4.0-cvs <hscholz@raisdorf.net> http://www.wormulon.net/
```

Host 192.168.100.1:5060: (ICMP OK) SIP enabled Host 192.168.100.2:5060: (ICMP OK) SIP timeout Host 192.168.100.3:5060: (ICMP timeout) SIP enabled ...

Host 192.168.100.254:5060: (ICMP OK) SIP enabled Asterisk PBX (unknown version)

 $256\ {\rm hosts}\ {\rm scanned},\ 10\ {\rm ICMP}\ {\rm reachable},\ 3\ {\rm SIP}\ {\rm enabled}$

\$./smap -o 192.168.100.1
smap 0.4.0-cvs <hscholz@raisdorf.net> http://www.wormulon.net/

Host 192.168.100.1:5060: (ICMP OK) SIP enabled AVM FRITZ!Box Fon Series firmware: 14.03.(89|90) 1 hosts scanned, 1 ICMP reachable, 51SIP enabled

Listing 2. Tcpdump

Listing 3. Sipdump

dimebag SIPcrack-0.1 # ./sipdump -d sip-logins.dump -f net-capture.txt

SIPdump 0.1 (MaJoMu | www.remote-exploit.org)

- * Using topdump data file 'net-capture.txt' for sniffing * Starting to sniff with filter 'tcp or udp'
- * Adding 192.168.123.92:50195 <-> 192.168.123.99:50451 to monitor list...id 0
- * New traffic on monitored connection 0 (192.168.123.92 -> 192.168.123.99)
- * Found challenge response (192.168.123.92:50195 <-> 192.168.123.99:50451)
- * Wrote sniffed login 192.168.123.92 -> 192.168.123.99 (User: '201') to dump file

 * Exiting, sniffed 1 logins



collected recursively, starting from the hyperlinks found in others' web pages, which have been previously explored and catalogued.

In this way it is possible to collect information from millions of sites in a relatively short time. This idea could sound disturbing for some, amazing for others, and very useful for still others.

In other words: if Google uses most of its time collecting information

on the internet; why should I have to work hard to search this info for myself when there are others that already do it for me?

What's that got to do with VoIP security? Do your VoIP phones have a web interface? Does your VoIP server has a web interface? Is the web interface of your VoIP server or phones reachable from internet? Many of youmay be thinking: *Who would leave a management inter*-

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Nax-Forwards: 70 FC 3261: Authorization Header (sip Authorization), 160 bytes FC 3261: Authorization, 160 bytes FC 3261: Authorization, 160 bytes FC 3261:	From: <sip:20101 Call-ID: 56e321f To: <sip:2010192 Contact: <sip:20 Allow: INVITE.AC Expires: 3600</sip:20 </sip:2010192 </sip:20101 	92.168.123.92>;tag= 0-cbba-db11-9b5e-00 .168.123.92> 10192.168.123.99:50 K.OPTIONS.BYE.CANCE	720d22f0-cbba-db11-9b5 112fc65555b@dimebag 51;transport=udp>	le-00112fc6			
PC 3201: Authorization Header (sip Authorization), 160 bytes Pi 2180 D: 2180 D: 2180 M: 0							
FC 3261: Authorization Header (sip.Authorization), 160 bytes P: 2180 D: 2180 M: 0							
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Figure 1. Wireshark

Applicazioni Risorse Sistema		and a second	19.14					
	673	ph Analysis	1-8-10					
192.168.123.99192.168.123.92 19	2.168.3.221 Comment							
36 407 Progr Action feared	SIP Status							
39 448	SIP Request							
44 (MATE SCP Lu7U A)	5IP From: sip 201@192.168.123.92 To sip 202@	192.160.123.92						
45 100 hyrrg	SIP Status							
18 INVITE SOF CINER		192.168.3.221.5061						
18 INVITE SOF CINER		192.168.3.221.5061						
23 100 hom								
24 100 mgtg	SIP Status							
39 100 hym								
40 100 Ringe								
41 180 finging	SIP Status							
14 200 QK SDP (See								
1 1900007	•(SNI)) SIP Request							
A TO A DESCRIPTION OF A	SIP Request							
15 200 QK 10P (http://www.it) 32 ACK	SIP Status							
40 872 09711		SiP Repeat						
41	ATP Num packats/416 Duration/8/3444 sec 08/0 ATP Num packats/415 Duration/8/334s sec:1178	RTP New packets/416 Duration 8.344s serc.887008434						
84 HTF (g*114)								
85 ATP (0711		RTP Nan packets 200 Duration 7.757s ser: 221247054						
79 016	SIP Request	NTP Nam packets:770 Daniton:7.757s ser:2146853452						
79 200.05	SIP Status							
80	SIP Request							
80 EVE	SIP Request							
82 200.04	SIP Status							
55 INVITE SOP (9711 A)	5#P From: sip 201@192.168.123.92 To :sip 202@	192.168.123.92						
55 407 Prov Authentication Required	SIP Status							
59 ACK	SIP Request							
64 BAVITE SOF (97116)	SIP from: sip 201@192.168.123.92 To sip 202@	192.168.123.92						
65 100 Trying	SIP Status							
92 WATE DOP (telep								
92 WVITE SCP (trigge		192.168.3.221.5061						
92 100 Finging	SIP Status							
94 100 Tryin		SP Slaba						
42 100 hyp		SiP Slabo						
58 400 Ben H		SIP Stabu						
		SIP Request						
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61 200 QK SDF (triepfone event) ACK		SP Statu						
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Figure 2. Sip Autentication

face reachable from the internet? Sure, you can think like this, but at the same time it's better to check your own devices, just in case.

Footprinting is a widespread approach used for collecting preliminary information on systems with known security holes or with bad configurations (something like user=admin and password=admin). This is done simply by searching the Google database using strings of characters that identify some management interfaces which spiders found in the net.

This method has grown and developed thanks to thousand of devices that have a web management interface, and now it is easy to find tham all around the world.

Practical example:

[inurl:

"NetworkConfiguration"cisco]

If you use the previous string (without the square brackets) in Google, you will be searching the databases for VoIP Cisco phones or, better yet, for their management interfaces.

It's amazing! We can find dozens of devices perfectly indexed. In practice, this kind of search is well known and the truly reachable devices are few. Some months ago it was easier to find more of these.

The Cisco interface doesn't have many functions. Can you think what could happen if the interfaces let you do VoIP calls? In all probability, we couldn't listen in on conversations, but on the site at which the interface is found, the phones will ring without reason. Funny, isn't it!? And what would happen if the interfaces had a packet capturing system (PCAP)? We could be able to interecept the traffic of the phone calls, download it locally, and analyze it patiently; but is impossible to find any kind of interfaces. They don't exist.

Try

["(e.g. 0114930398330)" snom] You can try any footprint you like on the remote interface; the most important thing is to find in these pages some unambiguous strings for searching in Google and your work is done.

For those who design web interfaces, it is useful to know a standard configuration to manage the spiders: robots.txt. This is a file that one must put in their root directory in order to tell the crawler which pages should be indexed and which should be left untouched. For the pages connected with the web interfaces that we don't want to index, we put these couple of lines in a robots.txt file:

```
User-Agent: *
Disallow: /
```

I hope this is clear without need of any further explanation.

Authentication

For many SIP clients and devices, authentication is based on HTTP

Listing 4. Sipcrack (sipcrack in action) dimebag SIPcrack-0.1 # ./sipcrack -w fifosipcrack -d sip-logins.dump SIPcrack 0.1 (MaJoMu | www.remote-exploit.org) * Reading and parsing dump file... * Found Accounts: Client Server User Algorithm Hash / Nıım Password 1 192.168.123.99 192.168.123.92 201 MD5 dfc9979f98f0c546_c08dc3073dda1cc1 * Select which entry to crack (1 - 1): 1* Generating **static** MD5 hash...e71899168871bb8929ff6c25aab955b2 * Starting bruteforce against user '201' (MD5 Hash: 'dfc9979f98f0c546c08dc30 73dda1cc1') * Loaded wordlist: 'fifosipcrack' * Tried 25 passwords in 0 seconds * Found password: '1234' * Updating 'sip-logins.dump'...done Listing 5. Voipong.conf (file di configurazione voipong.conf) [GENERAL] logdir = /var/log logfile = voipong.log cdrfile = /var/log/voipcdr.log networksfile = /usr/local/etc/voipong/voipongnets pidfile = /var/run/voipong.pid mgmt_ipcpath = /tmp/voipongmgmt.sock soxpath = /usr/bin/sox soxmixpath = /usr/bin/soxmix modpath = /usr/local/etc/voipong/modules mixwaves = 0defalg = lfp rtp_idle_time = 10 device = eth0 promisc = 1 snaplen = 1500readtmt = 500outdir = /var/log/voipong/ [FILTERS] startup = "udp"

and the Digest/MD5 schema (rfc 2617). This kind of authentication has several vunerabilities, such as attacks based on simple password cracking tools.

We will use Whiteshark to analyze the network traffic on UDP connections sessions. With this powerful tool we can create a graph of the packets exchanged during a phone call simply by selecting *Statistics* -->*VoIP Calls* -->*Graph* (Fig. 1 Wireshark).

To discover the authentication we can use the specific filter for the SIP protocol and obtain the registration requests (Fig. 2 Sip Autentication).

For a futher simplification of this last filtering operation we can use SIPcrack, a little tool written in C for analyzing only SIP authentication. SIPcrack is a SIP protocol login cracker, made up of two programs: sidump, a tool to discover the network authentication attempts from a dump made by tcpdump, and sipcrack, which attains passwords with a brute force attack.

An example of how to use this tool follows: capture all the udp packets on the eth0 interface and save them in the net-capture.txt file (Listing 2).

With sipdump we can filter the login attempts and save them in the sip-logins.dump (Listing 3).

Create a fifo pip file:

dimebag SIPcrack-0.1 # mkfifo fifosipcrack

to allow the use of external wordlists from another software (John the Ripper, for example): (starting john the ripper):

```
dimebag SIPcrack-0.1 # john --
incremental=alnum --stdout=8 >
fifosipcrack
```

in another terminal, sending the previously filtered dump to sipcrack (Listing 4).

Think over this example and its consequences: it is very easy to lose our credentials in a VoIP infrastructure. A solution to this



kind of problem could be the use of ciphered channels with VPN or SIP over TLS (*Transport Layer Security*).

A similar analysis could be done on the IAX v2 protocol with authentication based on MD5. This protocol also allows public and private keys authentication.

Wiretapping

Effective communication is based on the RTP protocol, as we can see in the previous graph made with Wireshark. We will use Voipong to discover problems which can manifest with tapping. Voipong is a network sniffer that allows the tapping of VoIP calls on several protocols

Listing 6. Voippong (voipong in background) dimebag voipong-2.0 # ./voipong EnderUNIX VOIPONG Voice Over IP Sniffer starting... Release 2.0, running on dimebag [Linux 2.6.18 i686] (c) Murat Balaban http://www.enderunix.org/ dimebag voipong-2.0 # dimebag voipong-2.0 # ./voipctl Connected to VoIPong Management Console System: dimebag [Linux 2.6.18 i686] voipong> shcall ID NODE1 PORT1 NODE2 PORT2 STIME DURATION 09534 192.168.123.99 05022 192.168.123.92 16260 13/02/07 17:26:32 9 seconds Total listed: 1 Listing 7. Help voipong voipong> help Commands: help : this one quit : quit management console uptime : Server uptime : rotate server's logs logrotate setdebug [level] : set debug level to [level] setmixflag [flag] : set mix voice flag to true or false [e.g: 1 for true, 0 for false] shutdown : shutdown server rusage : CPU usage statistics for the server loadnets : Reload voipongnets file info : General server information shcall : Show currently monitored calls shrtcp : Show currently RTCP cache killcall [id] : end monitoring session with [id]

Listing 8. Call file recording

dimebag ~ # cd /var/log/voipong/20070213/ dimebag 20070213 # ls session-enc0-PCMU-8KHz-192.168.123.92,16260-192.168.123.99,5022.raw

session-enc0-PCMU-8KHz-192.168.123.92,19088-192.168.123.99,5026.raw session-enc0-PCMU-8KHz-192.168.123.99,5022-192.168.123.92,16260.raw session-enc0-PCMU-8KHz-192.168.123.99,5022-192.168.123.92,16260.wav session-enc0-PCMU-8KHz-192.168.123.99,5026-192.168.123.92,19088.raw session-enc0-PCMU-8KHz-192.168.123.99,5026-192.168.123.92,19088.wav (like SIP, H323, and Cisco's Skinni CLient Protocol), finding the clear communication on the RTP, decoding it and saving it to a .wav file. This project is also downloadable as a live CD from the developer's site.

It is possible to extend the supported decoder structure with DSOM modules (Dynamic Shared Object Modules), but in version 2.0 the G711 -law and G711 a-law codecs are natively supported. These are the most used codecs in the LAN terminals because of the quality of the audio. For correct functionality the sniffer needs the libpcap libraries and sox for the .way file creation. After compiling and installing the package, we need to configure it with the voipong.conf file (Listing 5) and the voipongnets file where we indicate the target that we need to monitor with the sniffer:

192.168.3.0/255.255.255.0 lfp

Ifp (*Least False Positive*) refers to an algorithm to identify the VoIP calls. For more details you can see the detailed online documentation. As a normal network sniffer, voiping needs to be in a listen mode with a network interface, capable of finding all VoIP traffic. To obtain this we can use several different options:

- Install it on the VoIP network gateway machine.
- Have a network interface connected on the switch monitor port.
- Have a network interface shared with a hub.
- ARP poisoning.
- · Wwitch flooding.

When starting the voiponing we can activate the sniffer in background mode, and with the voipctl console we can see the intercepted calls (Listing 6).

As we can see in the Listing 6, with the shcall command we are able to watch a communication



between host 192.168.123.99 on udp port 5022 and host 192.168.123.92 on port 19260.

With the console we can see information and configure options for the server (Listing 7). To listen to the tapped phone calls in this example, we have to open the directory set in the configuration file as the option outdir and gather the .wav files (Listing 8).

Using *Cain & Abel* on a Windows PC, it is possible to achieve similar results, thanks to a VoIP sniffer that allows tapping.

This sniffer can tap communicatione coded with: G711 Law, G771 aLaw, ADPCM, DVI4, LPC, GSM610, Microsoft GSM, L16, G729, Speex, iLBC, G722.1, G723.1, G726-16, G726-24, G726-32, G726-40, and LPC-10. When you select it you can see the calls with the same codec and they will automatically be saved as decoded .wav files in the directory where Cain & Abel is installed. With these powerful tools we can see how easy it is to tap telephone calls with protocols that work in clear mode, without using ciphering techniques. To avoid these problems it is better to use VPN channels or the SRTP protocol. In the same way, the audio streaming supported by IAX v2 in clear mode can be intercepted, but the creators of this protocol are working on a solution based on channel cyphered

Listing 9. Snort voip rules # this set are for general SIP specific flooding drop ip any any -> \$HOME_NET 5060 (msg:"BLEEDING-EDGE VOIP INVITE Message Flood"; content:"INVITE"; depth:6; threshold: type both , track by_src, count $100,\ \text{seconds}\ 60$; classtype:attempted-dos; sid:2003192; rev:1;) drop ip any any -> \$HOME NET 5060 (msg:"BLEEDING-EDGE VOIP REGISTER Message Flood"; content:"REGISTER"; depth:8; threshold: type both , track by src, count 100, second s 60; classtype:attempted-dos; sid:2003193; rev:1;) #from the rules at nextsoft.cz #intended to catch unusual numbers of unauthorized responses from sip servers drop ip \$HOME NET 5060 -> any any (msg:"BLEEDING-EDGE VOIP Multiple Unathorized SIP Responses"; content:"SIP/2.0 401 Unauthorized"; depth:24; threshold: type both, tra ck by src, count 5, seconds 360; classtype:attempted-dos; sid: 2003194; rev:1;) Listing 10. Snort SIP rules (snort rules) #Rule submitted by rmkml

drop udp \$EXTERNAL_NET any -> \$HOME_NET 5060 (msg:"COMMUNITY EXPLOIT SIP UDP Softphone overflow attempt"; content:"|3B|branch|3D|"; content:"a|3D|"; pcre:"/^a\x3D[^\n] {1000,}/smi"; reference:bugtraq,16213; reference: cve,2006-0189; classtype:misc-attack; sid:100000223; rev:1;)

with AES not still declared. Figure 3 Cain & Abel VoIP.

DoS

Another difficult obstacle to surpass is Denial of Service either on SIP or IAX v2 protocols.

Tools able to send DoS packets can be easily written, in perl, for exam-

ple, by using CPAN libraries specific for the protocol or by using programs like SIPBomber, IAXflood, SIPsak.

A very powerful and easy-to-use program is IAXflood. This program is able to create a DoS on a VoIP server while we are using the IAX protocol. Using it is very simple (iaxflood):

Taín File	<u>V</u> iew C <u>o</u> nfigur	e Tools <u>H</u> elp			
1	+ 🌚 💀		5) 💷 🎌 🚾 🛲 🖬 🕻) % % (11 ? O C
Protected	Storage 🔮	Network 🙀 Sniffer 🚮 LSA	A Secrets 🥑 Cracker 🔕	Traceroute 🔣	CCDU 🚫 Wireless
Started	Closed	IP1 (Codec)	IP2 (Codec)	Status	File
19/02/2005 19/02/2005 19/02/2005 19/02/2005	19/02/2005 19/02/2005 19/02/2005	192.168.0.2 (iLBC,8Khz,Mono) 65.39.205.114 (GSM,8Khz,Mono) 192.168.0.13 (Speex,8Khz,Mo 65.39.205.114 (DVI4,8Khz,Mo	213.140.22.73 192.168.0.2 (PCMU,8Khz,Mono) 213.140.22.73 192.168.0.2 (DVI4,8Khz,Mono)	Recording	RTP-20050218230205671.wav RTP-20050218230255609.wav RTP-20050218230405656.wav
Hosts	1-1-1	R-DNS 🕅 APR-SSH-1 🎒	APR-HTTPS 💠 Routing 🖗	Passwords	VoIP

Figure 3. Cain & Abel VoIP

usage: ./iaxflood sourcename destinationname numpackets

You need to specify the source, destination, and packet number. The source and destination have to be reachable directly from your IP without NAT. The goal in using this packet is to lower the service quality until the service itself is blocked.

Conclusion and Suggestions

Based on the type of infrastructure, we'll need to pay attention to security issues such as:

- mantaining PSTN or ISDN lines for the voice packets.
- designing a backup power supply with UPS and switching power over ethernet to power the terminals.
- exposing the least number of clear or weak authentication services possible.
- not exposing phones and management interfaces over the Internet.
- using secure passwords for terminal management.
- using VLAN in our intranet to split data traffic and VoIP.
- whenever possible, using devices that supports SRTP audio cyphering.
- managing the QoS.
- using encrypted channels for VoIP traffic with VPN ipsec or tls.
- limiting the use of network resources (source IP control, ...).
- using application-level firewalls (SIP/IAX).
- using Intrusion Prevention Systems.

Using IPS is imperative for the DoS attacks on VoIP protocols. They work on the application level, so they can't be intercepted by level 3 ISO/OSI devices. The standard de facto IDS/IPS is Snort, IPS in-line mode.

The protocol that commonly suffers security problems is SIP. There

On the 'Net

- http://voipsa.org/Resources/tools.php.
- http://www.hackingvoip.com/sec_tools.html.
- http://www.wormulon.net/index.php?/archives/1125-smap-released.html -SMAP.
- http://remote-exploit.org/codes_sipcrack.html SIPcrack.
- http://www.enderunix.org/voipong/ VOIPONG.
- http://www.hackingexposedvoip.com/tools/iaxflood.tar.gz IAXflood.
- http://www.openwall.com/john/doc/EXAMPLES.shtml documentazione John the ripper.
- http://www.voip-info.org/wiki/view/IAX+encryption.
- http://www.voip-info.org/wiki/index.php?page=Asterisk+iax+rsa+auth.

About the Authors

Luca Leone, Nicola Mondinelli, Pierpaolo Palazzoli, Matteo Valenza, the Snortattack project – (as the website says) is a SUG (*Snort User Group*) with the main goal of documenting the Snort installation and configuration processes. SUG users also write scripts to automatize Snort's inline installation. At the heart of the project is a clear key concept: *Communication Information Knowledge*, which intends to make it simple for everybody to find, update, and share everything that gets published. Snortattack.org originated with the collaboration of the knowledge and abilities of Matteo Valenza and Pierpaolo Parazzoli. It first appeared on the Internet six months ago, but it had been in planning by the creators nearly two years ago. The strong points of the project are its guides and scripts, which are used to install Snort in Italian or English, a forum, and a mailing list.

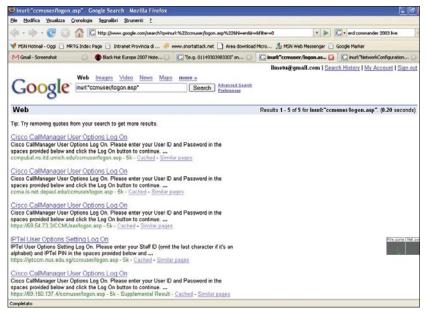


Figure 4. Google footprinting

are rules in Snort that protect it from the most common attacks. To quote some of them see Listing 9.

This portion of rules for the bleeding threads is with the desire to protect service continuity, a fundamental factor in a VoIP service. In Listing 10 we can see an example of protection from a known vulnerability.

This rule (from the Snort community) protects from possibly harmful violations. ●