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Interior Components

Backroom Components



CAUTION: DO NOT power on or off the Coca-Cola Freestyle dispenser unless told to do so in this guide, or by a Coca-Cola technician.



COCA-COLA FREESTYLE DISPENSER OVERVIEW AND USE | POUR A BEVERAGE



COCA-COLA FREESTYLE DISPENSER OVERVIEW AND USE | USE THE ADA INTERFACE



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DAILY TASKS | CONDUCT A TASTE TEST



Refill Ice

Check Ice Level



DAILY TASKS | CHECK CARTRIDGE LEVEL



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Check cartridge gauge levels.

III Operating System ▼ System Configuration ▼ Service Menu ▼												
HFCS Water Ice Carb Water Product Agitation Switches and Lighting User Interface												
Open	Open	Open	Open	CokeA	CokeB	CokeZeroA	CokeZeroB	NNS	Open	Open	Open	
OA	ОВ	oc	OD	OA	ОВ	oc	OD	OA	ОВ	oc	OD	
Grape	Peach	HCA	НСВ	DietCokeA	DietCokeB	CFDietCokeA	CFDietCokeB	SpriteA	SpriteB	MMlemonade	MMlemonade	
	в	oc	OD	OA	ОВ	oc	OD		в	oc	OD	
Orange	Lemon	Lime	Vanilla	PibbA	PibbB	BarqsA	BarqsB	Fanta	Dansani	TeaBaseA	TeaBaseB	
	Ов	_øc	OD	OA	ОВ	loc		OA	ОВ	oc	OD	
Raspberry	Cherry	Fruitpunch	Strawberry	Antifoam	Open	VaultA	VaultB	PoweradeA	PoweradeB	PoweradeOpt	PoweradeOpt	
OA	ОВ	C		OA	Ов	oc		OA	Ов	loc		
<i>36.9</i> 46a	lingung	(j.	🐔 User Mode: Crew 👻 🕴 Consumer View									



DAILY TASKS | CHANGE A CARTRIDGE



DAILY TASKS | CHANGE A CARTRIDGE (continued)





DAILY TASKS | CHECK NON-NUTRITIVE SWEETENER BLEND (NNS)



DAILY TASKS | CHANGE NON-NUTRITIVE SWEETENER BLEND (NNS)



Use an approved sanitizer solution and a clean cloth to clean the connector area on the compartment door.

Place box in the compartment with the arrows on the package facing down.

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Remove cap

from the new

NNS package.

Attach the NNS connector into the fitting.

0 Move lever from the left to the right to secure.



Lift up the door to close.

Close the lower door when finished.

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COCA-COLA FREESTYLE DISPENSER CREW GUIDE

DAILY TASKS | PREPARING FOR DAILY CLEANING TASKS



DAILY TASKS | CLEAN NOZZLE





WEEKLY TASKS | CLEAN NNS COMPARTMENT AND CONNECTOR



WEEKLY TASKS | CLEAN ICE CHUTE



MONTHLY TASKS | CLEAN ICE BIN



MANAGER TASKS | LOCK THE DISPENSER

Managers can lock the Coca-Cola Freestyle dispenser to prevent drinks from being poured without having to manually power off the unit.

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Password provided during installation, please call 1-888-538-2653 for assistance.



a warning will appear.





If you have a problem with the Coca-Cola Freestyle dispenser, first use the troubleshooting steps in this guide to try to fix the problem. If you are unable to fix the problem yourself, call **1-888-538-2653** for assistance.

Please note any error codes displayed on the dispenser and have your store phone number and address available when you call.

Accessing the Crew Interface

Enter Crew Mode to check cartridge levels by touching the "triangle" on the Coke screen.

Refer to "Check Cartridge Level" on page 10 for instructions.





Status Lights

The status lights on each of the cartridge slots in the dispenser cabinet illuminate and flash or remain solid to indicate different information

The lower dispenser door must be opened to view the status lights. You may need to refer to this chart when changing cartridges.



Solid Red



Cartridge in the slot is empty, but it is not the cartridge that was just scanned.

Flashing Red



The slot associated with the cartridge that was just scanned.

Solid Green



Cartridge installed correctly.





An incorrect cartridge has been inserted in the slot.





No tag is being read by the RFID reader.

Possible causes for this would include:

No RFID tag on the cartridge.

A damaged RFID tag on the cartridge.

A damaged RFID Reader.

"Sold Out" Indicators on Touch Screen

A brand is sold out when it appears "gray" on the screen.

The Coca-Cola brand is sold out in the examples shown here.

Refer to "Change a Cartridge" on page 11 for instructions on replacing cartridges.





Warm Drinks



Dispense any flavor drink without ice and discard.



Make sure the ice bin is at least 1/3 full and that ice is in contact with the cold plate at the bottom of the ice bin.



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40° F • 4.4° C

Dispense the same drink again without

The temperature of the soft drink should

be less than 40° Fahrenheit/4.4° Celsius.

with a digital thermometer.

ice and check the beverage temperature

Dispense the same drink again without ice and check the beverage temperature with a digital thermometer.

The temperature of the soft drink should be less than 40° Fahrenheit/4.4° Celsius.



Open the ice bin and look for melted ice. Drain any standing water.



If the problem persists, call 1-888-538-2653 for assistance.

Please note any error codes displayed on the dispenser, and have your store phone number and address available when you call.

Foamy Drinks

Check beverage temperature as outlined in "Troubleshooting, Warm Drinks" on page 25. 40° F • 4.4° C Wait 20 minutes.



Check beverage temperature again.



Flat Drinks

Check beverage temperature as outlined in "Troubleshooting, Warm Drinks" on page 25.



pressure to ensure it reads 75 PSI.



Full <u>n In In I</u> 2/3 1/3 Check ice bin for ice, and refill if necessary. Refer to "Check and Refill Ice" on page 9 for instructions. If the problem persists, call 1-888-538-2653 for assistance.

No Ice Dispensing

Please note any error codes displayed on the dispenser, and have your store phone number and address available when you call.

Other Problems

If you experience problems that 4 are either not described in this guide, or cannot be resolved with basic troubleshooting, call 1-888-538-2653 for assistance.



Please note any error codes displayed on the dispenser, and have your store phone number and address available when vou call.

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GENERAL QUESTIONS

Q. What is the Coca-Cola Freestyle dispenser?

A. The Coca-Cola Freestyle dispenser is the first in a family of new dispensers that uses micro-dosing technology to offer more than 100 sparkling and still beverage brands from a single freestanding unit. The new unit has approximately the same footprint as today's six-or eight-valve dispensers.

Q. How does the Coca-Cola Freestyle dispenser work?

A. It creates branded beverages by creating a precise recipe of concentrated ingredients with water and sweetener. The proprietary micro-dosing nozzle blends the beverage at the point where it is dispensed.

Q. What is the drink quality of the Coca-Cola Freestyle dispenser?

A. Because the beverage components are stored separately until the moment of dispensing, each drink poured is fresh tasting and aromatic. The micro-dosing and nozzle technologies enable the Coca-Cola Freestyle dispenser to recreate specific brand formulas, so the consumer essentially receives a drink that is made to order.

Q. How is the Coca-Cola Freestyle dispenser different from today's fountain dispenser?

A. It does not use syrup. Rather, the Coca-Cola Freestyle dispenser mixes concentrated flavors with sweetener and water at the nozzle to make beverages. Ingredients are stored in the dispenser cabinet itself.

Q. What is micro-dosing?

A. Micro-dosing is a technology used to pump and meter fluids with a high degree of accuracy. It is commonly used in medical applications.

Q. How was the Coca-Cola Freestyle dispenser designed?

A. The equipment was thoughtfully designed from the inside out, taking into consideration the interaction experiences of the consumer, customer and technician. The goal was to communicate the heritage of the Company as the original fountain beverage company, while also exceeding consumer expectations in an increasingly digital world.

QUESTIONS CREW MEMBERS MAY HAVE

Q. Can I put a Coke cartridge in another slot if I am out of the other flavor?

A. No. Each slot is dedicated to a particular drink ingredient, flavor or sweetener. If you do place the incorrect cartridge in a slot, the RFID reader will not recognize the cartridge. This ensures there is no cross-contamination in the tubing, and protects consumers who may have an allergy to a particular ingredient.

Q. I need to order cartridges. What is the ordering process?

A. Cartridges can be ordered quickly and easily on the Coca-Cola Smart[™] website, which is: http://cokesmart.coke.com.

You will need to register for an account before you can login and place your first order. The registration process is described in the Coca-Cola Smart Start guide that was sent to you prior to installation.

QUESTIONS CONSUMERS MAY HAVE

Q. How many Coca-Cola brands and flavor options are available on the Coca-Cola Freestyle dispenser?

A. 100+ sparkling and still brands can be served from the Coca-Cola Freestyle dispenser. Freestyle offers a wide range of categories, including diet and light sparkling beverages, flavored waters, sports drinks, lemonades, and the complete Coca-Cola trademark family - Coca-Cola, Diet Coke, Coke Zero and Caffeine Free Diet Coke.

Q. Are all of these brands available in supermarkets or other retail locations?

A. Many of these offerings are available at retail, but some have been created for this new dispenser only. If you are curious about which brands are available at retail, send us an e-mail at

https://secure.thecocacolacompany.com/ssldocs/mail/eQuery_other.shtml.

Q. What if I want something I don't see here?

A. You can provide feedback to The Coca-Cola Company by going to **www.CokeFeedback.com**.

Regulatory Compliance:

FCC Class A Warning

RADIO AND TELEVISION INTERFERENCE

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This device has been designed to operate with only the antenna listed below, and having a maximum gain of -3 dB. Antennas not included in this list or having a gain greater than -3 dB are strictly prohibited for use with this device. The required antenna impedance is 50 ohms.

0008-273-elc-2m-31047-060 Easy Access Antenna

* In order to maintain compliance with FCC regulations shielded cables must be used with this equipment. Operation with non-approved equipment or unshielded cables is likely to result in interference to radio & television reception.

* To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

Changes and Modifications not expressly approved by The Coca-Cola Company can void your authority to operate this equipment under Federal Communications Commissions rules.