Instructions to Reset the F1000 parameters to factory defaults

Background

Why handset should be reset?

In case handset is upgraded from 3.10st or older version to 3.60st or later version, then user might experience unexpected behavior from F1000, like it can not connect to WEP or WPA enabled Access Point. The following procedure of resetting the handset after it is upgraded and reconfiguring it again will eliminate such problems.
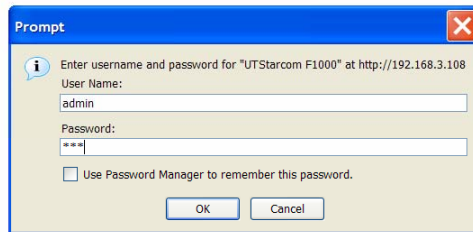
<u>NOTE</u> : After resetting the parameters to factory defaults all the parameters except user settings would be lost. So user should note down the configurations before performing this procedure.
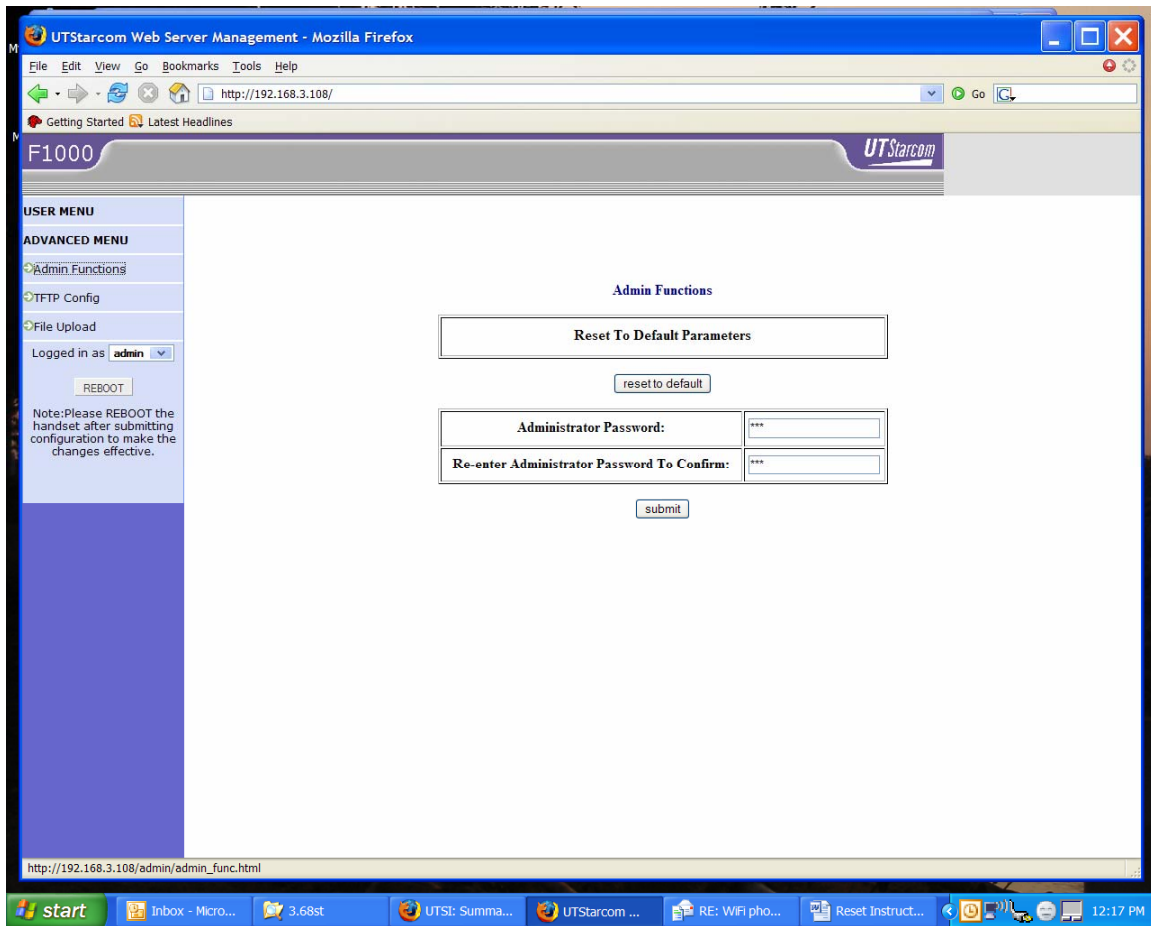
PROCEDURE

Following are the steps to reset the phone:

1. Upgrade the handset from older release to 3.60st or later version.
2. Turn ON the handset and connect it to AP/router.
3. If handset can not be connected to WEP/WPA enabled AP or SSID broadcast disabled AP, then WEP/WPA should be disabled and SSID broadcast should be enabled, on the Access Point.
   Please make sure that WEP or WPA is also disabled in the F1000 Accesspoint profile.
4. Once handset is connected to AP, find out its IP address. IP address of the handset can be located in handset menu at Menu->WiFi Setting->Network Parameter ->Network Information->IP address.
5. User should open a browser on the PC and login into the F1000's web interface with IP address of the handset. Username for the login should be "admin" and default password for it is "psw". Please make sure PC is in same LAN as handset, so that handset's IP address is routable from PC.

   NOTE: If default password "psw" has been modified, then user should find out the modified password either from their VoIP service provider or vendor from whom user purchased the handset.

6. Go to Advanced Menu -> Admin Function.
7. And Click on "Reset to default"
8. Then click on "submit" at the bottom. Please remember that without "Submit", resetting will not take effect.
9. After that click on "REBOOT" button on left bottom.

Now all the parameters should be defaulted to factory value. User should reconfigure the parameters either thro' handset menu or thro' Web Interface as explained in User manual. Similarly user can restore AP configuration in case it was modified and F1000 should be able to connect to WEP/WPA enabled AP and AP that has SSID broadcast turned OFF.

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